Voluntary Safety Recall- Heritage Store Hydrogen Peroxide Mouthwash

Issued December 19, 2023

In cooperation with the US Consumer Product Safety Commission, Heritage Store is voluntarily recalling certain two of its Hydrogen Peroxide Mouthwashes sold at health food stores and online from October 2010 to December 2023 due to a lack of child safety caps on their respective containers. The recall is not a result of any third-party or government action. We take safety concerns very seriously and always wants to offer our customers the highest-quality and safest products on the market.

While we have not received any report of injury or illness, the below identified products contain 3 grams or more of ethanol (alcohol) per container and therefore require child-resistant packaging. Because the packaging of the products is not child-resistant, it poses a potential risk of poisoning if the contents are swallowed by young children. There are no known safety risks associated with adults taking the products as directed on the labels and there are no defects or adulterations in the products.

The following SKUs are affected:

| UPC Code | Product Name | Size |
|--------------|---|-------|
| 076970080144 | Hydrogen Peroxide Mouthwash –Wintergreen | 16 oz |
| 076970665716 | Hydrogen Peroxide Mouthwash –Eucalyptus | 16 oz |



What should you do if you purchased one of these products?

- If you are in a household with children, immediately store the recalled products in a safe location out of their reach.
- Contact the place of purchase for a replacement bottle or a full refund, depending on availability.

- If you purchased the product on <u>www.HeritageStore.com</u>, receive a refund or replacement, depending on availability, by completing the following steps:
 - Gather your recalled product and receipt or proof of purchase, if available.
 - Email a photo of your product and receipt to info@nutracorp.com.

If you have questions about the recall or these products, call our Product Help Line at 800-227-6063 from 7 am to 5 pm MT Monday through Friday.

Please note that only products with the above UPCs that are not expired will be accepted for refund or replacement. Expired or empty bottles are not eligible for refund or replacement and should be discarded. Aside from the above listed UPCs, no other mouthwashes are being retrieved and no other Heritage Store products are involved or impacted.

Click [insert link to CPSC website] for more information.

We apologize for any inconvenience this may cause and thank you for your loyalty.

Warm regards,

The Heritage Store Team



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